STUDENT SATISFACTION SURVEY 2017-18 RESULT AND ANALYSIS

For the session 2017-2018, final year students were given feedback Performa's to fill.

Performa's were distributed randomly to the 239 students. The form contains 25 multiple choice questions. First eight questions are related to teaching—learning—evaluation,—three questions are related to institution, three are related to library, three questions related to different cells and associations, seven questions are related to general working of college and last question is related to observations or suggestions to improve the overall teaching-learning process in the institution.

Every question has three alternative answers 3, 2 and 1. Out of these three choices, they have to choose one. The scores of answers have been measured on a scale of 3 to 1. Best answer '3' has been given 3, thereafter in descending order 2-2 & 1-1. For reaching to a definite answer the mean of every question has been calculated. If every student chooses "3" i.e. gives the highest rank to the question mean score will be 3.0.

Analysis of different questions of feedback performa's

- In first eight questions mean score range lies between 2.34 to 2.78. So, according to this survey most of the students of our college are satisfied with the teacher's performance in the class. They are very much satisfied with internal evaluation process, their communication, method of teaching etc.
- The mean score of teaching-learning process of the institute ranges from 2.72 to 2.75. According to which students got multiple opportunities from the institution for their social and emotional growth. The overall quality of teaching learning process is good.
- The mean score range of questions related to library lies between 2.66 to 2.70. From this analysis, we can say our library has sufficient number of books and behavior of library staff is also supportive.
- The mean score of question related to placement cell is 2.64, Women cell is 2.68 and Medical OPD is 2.72. It means approximately 89 percent students got required information and help from the placement and women cell and 90 percent got health care facilities.
- According to the analysis, 86 percent students resolved their issues with the help of students central association.
- Mean score of office related questions lies near to 2.57 that means 85 percents students are satisfied with office working.
- 83 percent students says that classrooms are well ventilated and clean.
- Mean score of laboratories facilities is 2.67.
- 92 percent students are satisfied with the behavior and interaction of Principal with them and the mean score is 2.76.
- Eighty nine percent students says that their personality traits were developed during the time spent in college.

SUGGESTIONS GIVEN BY STUDENTS

a) Wi-Fi Facility should be there in the whole campus.

- b) There should be E- Learning.
- c) E-Books should be provided.
- d) Extra classes for weak and re-appear students.
- e) Job oriented course.
- f) Mobile phones should be allowed.
- g) Cleanliness of washrooms.
- h) Use of IT tools.
- i) Common room with Wi-Fi.
- j) Dress code should be compulsory for each student.