## ARYA KANYA MAHAVIDYALYA SHAHABAD (M)

## Minutes Of The Meeting Of The Redressal Grievance Committee

A meeting of the committee of Redressal of grievance against ragging/ general complaints was held on 11th September 2021.

Following members were present:

Ms. Archna Niranjan (Convener)

Dr. Pushpa Sharma

P. Strawana

Dr. Anju

Dr. Aarti Trehan

Aarti Trub

Dr. Bharti Sharma

Ms. Sonia (Office)

## **Decision Taken:**

- To sensitize students about ragging- A criminal offence.
- To guide them about lodging their general complaint.
- To guide them how & whom to approach in case of ragging/ general complaints.
- To make them aware of the online platform for issues of ragging/ general complaint on the college ID.
- To provide with an alternative of written complaint in the complaint box for students in the college.
- Complaint should be supported with full details of student's name, roll.no, class & the details of the default party.
- On the basis of request complete confidentiality of the complainment will be maintained.
- Issue will be resolved within 15 days.
- Ms. Sonia office clerk will check the mail of the college on regular basis & will provide a hard copy of the complaint on regular basis.
- Same will apply for the complaints in the complaint box.
- In case caught red- handed by the teachers direct action will be taken by the committee.

Strict action will be taken against false complaint.

Ms Archana Niranian

Convener

Dr. (Mrs) Sunita Pahv

Offg.Principal