

Student Satisfaction Survey (2018-19)

The college tries to get the student's feedback to know their satisfaction level as per the NAAC guidelines. In the session 2018-19, all the students were given feedback proformas to be filled on 28-03-2019.

Proformas were distributed randomly to 126 students from Arts faculty, 149 from Commerce faculty (UG and PG), 131 students from Science faculty (Non-medical, Computer Science and Medical), 10 students from BCA and 21 from M.Sc. Mathematics faculty. They filled the forms and returned to the college in time. In this year, we have tried to do better survey by taking sample size.

The form contains 54 multiple choice questions regarding the working of the college and eight questions regarding Hostel. The distribution of the questions is as under:

- 08 questions related to teaching
- 12 related to library
- 10 related to extra- curricular activities
- 07 related to office services/ administration
- 08 general questions
- 05 related to laboratories
- 04 some other important question regarding perception of the students
- 08 questions related to Hostel working

Every question has four alternative answers a, b, c and d. Out of these four choices, they have to choose one. The scores of answers have been measured on a scale of 4 to 1. Best answer 'a' has been given 4, thereafter in descending order b-3, c-2 & d-1. The answers have been calculated on the basis of exact number of students who have answered that particular question.

For reaching to a definite answer the mean & percentage mean score of every question has been calculated. If every student chooses "a" i.e. gives the highest rank to the question mean score and percentage mean score will be 4.0 & 100 respectively. Therefore, it can be concluded that mean score nearer to 4.0 means the college is doing well in the opinion of the students.

This time an attempt has been made to put mean score and mean percentage score of every question by students of all the faculties i.e. Arts, Commerce and Science on a single sheet, so that comparison can be made easily.

In all the eight questions relating to teaching, the mean score ranges between + 2.57 to 4.0 and mean percentage score between 64.29 to 100, by students of all the faculties.

In the library section, some students have given less than 2.0 mean score in some questions. Rest in all the questions and by all the students mean score ranges between 2.0 to 4.0 and mean percentage score goes up to 100. Same trend has been noted in the answers relating to extra- curricular activities.

In office- services in answer of the question whether they used to get receipt of payments made by them mean score is between 2.15 to 4 i.e. **mean percentage score from 53 to 100**. That almost 50% students are satisfied with office services.

*The scores are relatively less in questions no. 38, 39, 40 i.e. regarding ventilation & cleanliness in toilets. In this direction efforts of college are on. **New toilets are being constructed and old ones are being renovated. Commerce students have given less score because they do not use laboratories facilities so the result is not right. Plan for a comfortable Common- Room is the agenda of the college. For the time being Auditorium has been opened for the students to sit in the free periods.***

Regarding laboratories Arts & Science students have given good scores. The scores of some very important questions are very high. The scores of the questions whether the students were satisfied with the behavior and interaction of the principal, whether they are proud of being students of AKMV, Shahabad & did they find any change in the personality by studying in the college are between **2.8 to 3.53 i.e. mean percentage scores between 77.38 to 92.46**. But of the question in what ways can you contribute for the development of the college the score is comparatively lower.

In nut-shell, the scores of almost all the questions are very good. The efforts of the college to always move forward, providing best of education, helping students for their overall personality development, inculcating moral values in them are continuous.